OUR POLICIES

Check-in Information

1. Check-in time: 2:00 pm

2. Access to the Building & Apartment:
You will receive an email prior to your arrival with detailed instructions on how to access the building and your apartment.

3. Online Check-In:
Please complete your check-in using the Vendégem app. You will receive step-by-step instructions for the self check-in process before your arrival.

4. If you experience any difficulties with registration or access, please contact our local managers:
Zsuzsa (Molnár Miklósné): +36 70 624 0862
Miklós Molnár: +36 70 527 3134

Check-out Information

1. Check-out time: 10:00 am

2. Before you leave, please:
- close all windows
- turn off the lights and air conditioning unit
- start the dishwasher
- lock the door and place the keys inside the key box in the hallway directly outside of the entry door

3. If you had a pleasant stay at our apartment please leave a 5-star review on Google or on the booking platform you made your reservation on.

We appreciate your feed back!

Thank you!

Payment Information

Payment options: Bank transfer or cash payment
Accepted currency: HUF, EUR, USD

Please note that the city tax is not included in the rental price. Guests 18 years or older must pay city tax after arrival.

This amount needs to be transferred to the following bank account or you can leave the cash on the dining table at your departure.

Bank account information:

MOLNÁR-SMITH BARBARA

Account Number:
11600006-00000001-99293072

IBAN: HU89116000060000000199293072

Swift code: GIBAHUHB

laketownapartments@gmail.com
+36 70 624 0862 | +36 70 527 3134
laketownapartments.com

OUR POLICIES

Standard House Rules

1. Only registered guests are permitted to stay in the apartment.
2. If a guest leaves before the agreed check-out date, the accommodation fee is non-refundable.
3. For stays longer than one week, we provide free cleaning and a change of towels and bed linen.
4. If you require a baby cot or any other baby equipment, please let us know in advance by email or phone.
5. Smoking is prohibited inside the apartment. Smoking is only permitted on the balcony with the door closed.
6. Pets are not allowed.
7. When using the air conditioning, please keep the windows closed and turn off the unit when leaving the apartment.
8. If a key is lost, the guest must notify us immediately and cover the cost of replacing the lock.
9. Items and furnishings belonging to the apartment may not be removed. Please report any damage or breakage immediately. Guests are responsible for the cost of any damage they cause.
10. For fire safety reasons, please do not leave electrical appliances switched on when not in use or when leaving the apartment (e.g. hair straighteners, chargers, etc.).
11. Parties and events are not permitted. Quiet hours: 10:00 PM – 8:00 AM.
12. If you experience any problems or notice that something is missing, please let us know immediately — we are happy to help resolve the issue.

Thank you for your consideration and cooperation!

Thank you!

laketownapartments@gmail.com

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