OUR POLICIES



Payment Information

- Payment options: Bank transfer or cash payment Accepted currency: HUF, EUR, USD
- 2. We request a 30% deposit of the total price that should be transferred to the below bank account within 3 days after making a reservation. (In case of cancellation, deposits will be refunded up to 5 days before arrival.) MOLNÁR-SMITH BARBARA Account Number: 11600006-00000001-99293072 IBAN: HU89116000060000000199293072 Swift code: GIBAHUHB
- 3. The remaining amount needs to be transferred to the same bank account after your arrival at the property
- 4. Please note that the city tax (IFA) is not included in the room price Guests 18 years or older must pay city tax after arrival. IFA= 680 HUF/ person /night This amount needs to be transferred to the same bank account as mentioned above

Check-in Information

- 1. Check-in time: 2:00 pm
- 2. If you know your estimated arrival time ahead of time, please send an email, so that our property managers can plan ahead.
- Please call the following phone number(s)
 one hour before your arrival: +36 70 624 0862 (Suzie Molnár)
 or +36 70 527 3134 (Miklós Molnár).
- 4. At check-in please transfer the remaining amount of your room price and the city tax to the bank account provided above.
- 5. To make the check-in process fast and smooth, we highly encourage you to utilize the self-check-in option and register through the 'Vendégem' application. You will receive an email with instructions a few days before your arrival.

Check-out Information

- 1. Check-out time: 10:00 am
- 2. Please close all windows, lock the door and place the keys inside the key box in the hallway directly outside of the entry door when leaving the apartment.
- 3. Please also make sure to turn off the lights and air conditioning unit before your departure.
- 4. If you had a pleasant stay at our apartment please leave a 5-star review on Google or on the booking platform you made your reservation on.

We appreciate your feed back!

lhank you!



laketownapartments@gmail.com

+36 70 624 0862 | +36 70 527 3134



laketownapartments.com



9600, Sárvár, Krisztina körút 66 B 1/1

OUR POLICIES



Standard House Rules

- 1. Free parking is available in front of the building at the assigned parking spot for Lake Town Apartments.
- 2. Only registered guests are allowed to stay in the apartment.
- 3. Please note, if you leave earlier than the check-out date we agreed upon, the host is not responsible to reimburse you for the already paid amount.
- 4. If you need a portable crib (pack and play) or any other baby item, please contact us via email or phone ahead of time.
- 5. Smoking is prohibited inside our apartment. Smoking is only allowed on the balcony as long as the balcony door is closed.
- 6. We do not allow pets in our apartment.
- 7. When using the air conditioning unit, please make sure you shut all windows.
- 8. In case the apartment keys are lost during your stay, you are obliged to report this to the owner immediately and pay for the new keys and lock replacement.
- 9. All property equipment needs to remain in the apartment. If there are any damages and/or breakages at the property, please report it to us immediately. Damaged or missing items caused by the guests will need to be paid for by the guests before departure.
- **10.** For fire safety and prevention please do not leave any electrical appliances switched on when they are not in use, or when you are leaving the apartment. This includes AC unit, hair straighteners, portable device chargers, etc.
- 11. Please keep food and drink items in the kitchen/dining area.
- 12. No parties or events are allowed. Quiet time is between 22:00 and 8:00 am.
- 13. If you find any problems with any of the property equipment during your stay, or you are missing a much needed item, please contact us immediately so we can help find a solution.
- 14. Your house is our house we thank you for your respect and kindness!

lhank you!

Smith-Molnár Family



laketownapartments@gmail.com



laketownapartments.com



9600, Sárvár, Krisztina körút 66 B 1/1